

EHHOP Newsletter

East Harlem Health Outreach Partnership

Reminders for In-Person Clinic Visits

Before your visit...

- The medical team from EHHOP will call you on Friday to ask you a few questions to screen for potential symptoms of COVID. This is in order to ensure your safety, and the safety of other patients and clinicians.

On the day of your visit...

- On Saturday, please arrive 15 minutes before your appointment.
- We are trying to reduce the number of people in the waiting room. If necessary, you can bring up to one person to come with you.
- Wear a mask if you can. If you don't have one, they will be provided.
- When you enter the EHHOP clinic, a doctor on the 7th floor will ask you the same questions you were asked on Friday to screen for potential symptoms of COVID.



If you have any questions about this, please call 877-372-4161.

Patient Advisory Group

We are excited to be holding a Patient Advisory Group meeting, in order to meet with our patients and learn from you about your experiences receiving care at EHHOP. We are excited to hear your feedback so that we can improve your experiences at our clinic, and offer you the best care we can provide.

What does the meeting involve?

- Food will be provided and travel will be reimbursed for people who are interested in coming. During this meeting, we would love to hear your thoughts on EHHOP's COVID response, and general concerns, questions, or good things you've experienced in receiving care at EHHOP.



Please reach out to us at 877-372-4161 if you might be interested in coming to the Patient Advisory Group.

Emergency Medicaid Extension

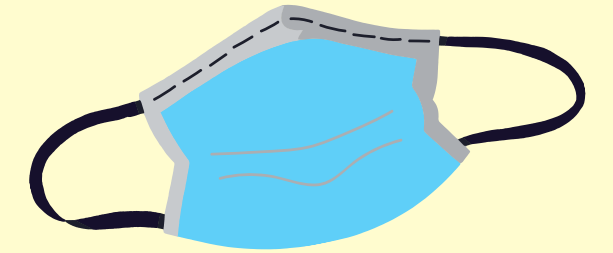
We want to remind you that due to the pandemic, all Emergency Medicaid insurance that was supposed to expire between March 31, 2020 and July 31, 2020 will be automatically extended to expire on the original expiration month and day, but in 2021. The Access to Care (ACT) team at EHHOP is aware of these changes, and is helping patients as needed.

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Mask Availability

Moving forward, reusable cloth face masks will be available in clinic. If you need a new reusable face mask, please let us know and you can pick up your mask at EHHOP (17 E. 102 Street, 7th floor) during limited clinic hours (every Saturday, 9am - 12pm). We can also provide our sheet of guidelines for mask use and mask washing if you need a copy!



Insulin Pen Handouts

All insulin pens and insulin refills will come with a handout with pictures showing each step involved in using an insulin pen. We hope that it will be a helpful guide for using your insulin pen, and that it can help to remind you of each step involved in taking your insulin. You can expect to receive this sheet with your insulin pen and refills, as well as a follow up phone call from a member of our EHHOP team to see if you found this handout helpful.



Additional Resources

- [NYLAG](#) can help patients with housing problems, immigration concerns, government benefits, and other legal matters. NYLAG Legal Health Hotline: (929) 356-9586. You can call M-F 9am-5pm.
- Don't forget to complete the 2020 Census! It is important that you, your children, and anyone else in your household are counted so that the East Harlem Community receives funds for resources including health care services, emergency and public safety services, education programs, housing services, social services, and more.
 - You can complete the census with the [online form](#), by phone (844-330-2020), or filling out the census that was mailed to your home.
 - [A video about the census](#) from the U.S. Census Bureau
 - [Official Census 2020 website](#), for more information including COVID-19 updates
 - [New York Immigration Coalition website](#) for more information about completing the census.
 - [New York Legal Assistance Group website](#) for more information about completing the census.
 - [Examples of the census form](#), so you know what to expect!

